

SUBMISSION OF A NOTIFICATION ABOUT AN ALLEGED INFRINGEMENT OF PROVISIONS OF THE LAW OF 10 NOVEMBER 2009 ON PAYMENT SERVICES WITH THE CSSF

For submitting your notification please use the notification form below and follow the instructions that are specified therein. Your notification may be sent **by post** to:

Commission de Surveillance du Secteur Financier
Département Juridique CC
283, route d'Arlon
L-2991 Luxembourg

Or **by fax** to:
(+352) 26 25 1 – 2601

You may also send your notification **by email** to: PSDbreach@cssf.lu

1. General information	
1.1. The notifier is a natural person	
Last name of the notifier (as indicated on the ID card or passport)	
First name(s) of the notifier (as indicated on the ID card or passport)	
Address of the notifier's domicile	
1.2. The notifier is a legal person	
Name of the company	
Name of the legal representative of the company	
Registered office	
1.3. Representative of the notifier ¹	
Last name, first name of the representative Capacity of the representative (e.g. lawyer)	

¹ The notifier has access to the procedure without having to consult a lawyer or legal adviser. The notifier may also seek an independent opinion or be represented or assisted by a third person at all stages of the procedure.

1.4. Contact details	
Address (street and number)	
Zip code	
City	
Country	
Phone number	
Mobile phone number	
Email address	
2. Professional concerned by the notification	
Name of the professional concerned by the notification*	
3. Information pertaining to your notification*	
<p>The notification shall include a detailed description of the facts² underlying the notification about an alleged infringement of the provisions of the law of 10 November 2009 on payment services and, if applicable, a description of the steps that have already been taken (the description of the notification may also be attached as a separate document). If possible, the notifier should refer to the legal provisions concerned and explain to what extent an infringement of the law of 10 November 2009 on payment services is given.</p>	
<p>The notification can be filed in Luxembourgish, German, English or French.</p>	

² If the underlying facts are complex and manifold, a chronological presentation may prove useful

4. List of the documents to be attached to the notification	
Please attach a copy of each of the following documents to your notification:	
Document No. 1	<u>If the notifier is a natural person:</u> a copy of a valid ID card (ID card, passport or similar document).
Document No. 2	<u>If the notifier is a legal person:</u> a copy of a valid ID card (ID card, passport or similar document) of the natural person legally representing the legal person and, where appropriate, a valid copy of an official document (e.g. excerpt of the commercial register) showing that the representative may represent the legal person.
Document No. 3	<u>If you are a third person (e.g. lawyer)</u> representing the notifier (natural person or the natural person legally representing the legal person): copy of your power of representation.
Document No. 4	Please enclose a copy of the documents that are useful for the understanding of the matter, e.g. a copy of your customer agreement concluded with the professional, mail (including e-mails) exchanged between you and the professional or any other entity concerned (if necessary) and, if applicable, information about your payment account, etc.
5. Required confirmation	
Please confirm/agree as follows:	
I hereby expressly authorise the CSSF to transmit my notification (including the attachments) as well as any future correspondence or information to the professional concerned by the notification.	
<input type="checkbox"/> Yes <input type="checkbox"/> No	
Signature	
Date and place	